Quarterly Library Use Report

Central Rappahannock Regional
Library
INSPIRING LIFELONG LEARNING
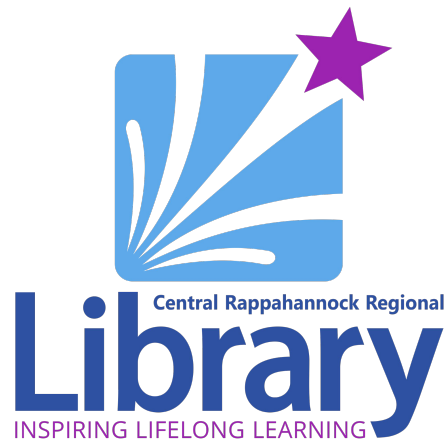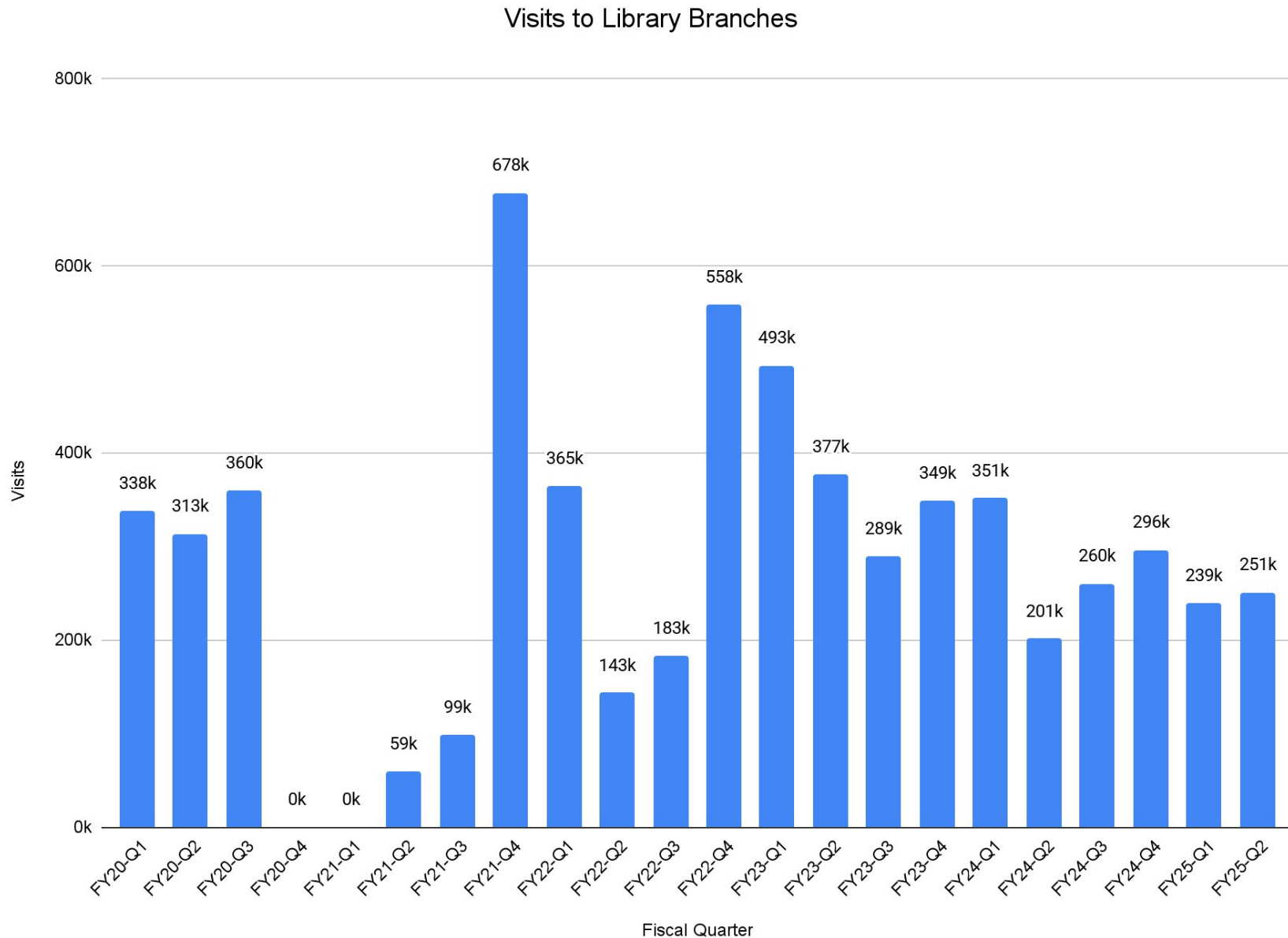
Library Use for Fiscal Year 2025, Quarter 2

(October 1, 2024 - December 31, 2024)

How many times do customers visit the library?

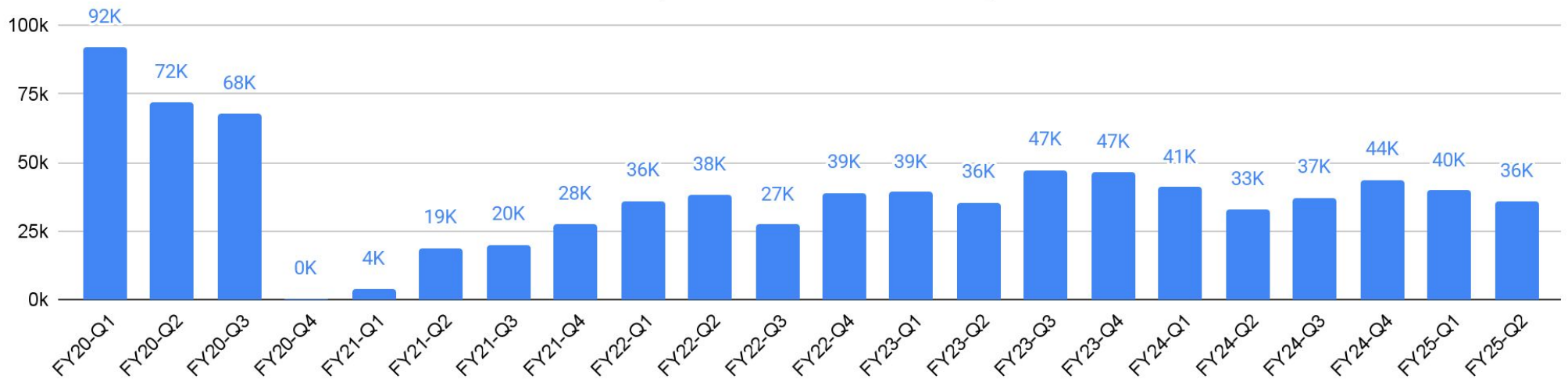## NUMBER OF ENTRIES TO LIBRARY BRANCHES

Visits to Library Branches

How many times do library staff answer customer questions?

All customer questions answered by staff

FY	Value
FY20-Q1	106K
FY20-Q2	83K
FY20-Q3	79K
FY20-Q4	0K
FY21-Q1	4K
FY21-Q2	20K
FY21-Q3	21K
FY21-Q4	30K
FY22-Q1	40K
FY22-Q2	42K
FY22-Q3	30K
FY22-Q4	43K
FY23-Q1	43K
FY23-Q2	39K
FY23-Q3	52K
FY23-Q4	50K
FY24-Q1	45K
FY24-Q2	36K
FY24-Q3	41K
FY24-Q4	48K
FY25-Q1	44K
FY25-Q2	39K

Research questions answered by staff

FY	Value
FY20-Q1	92K
FY20-Q2	72K
FY20-Q3	68K
FY20-Q4	0K
FY21-Q1	4K
FY21-Q2	19K
FY21-Q3	20K
FY21-Q4	28K
FY22-Q1	36K
FY22-Q2	38K
FY22-Q3	27K
FY22-Q4	39K
FY23-Q1	39K
FY23-Q2	36K
FY23-Q3	47K
FY23-Q4	47K
FY24-Q1	41K
FY24-Q2	33K
FY24-Q3	37K
FY24-Q4	44K
FY25-Q1	40K
FY25-Q2	36K

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How many times do library staff answer customer questions (continued)?

VISITS TO GET HELP WITH TECHNOLOGY, OR GET DOCUMENTS NOTARIZED.

## Technology questions answered by staff

Quarter	Value
FY20-Q1	11.2k
FY20-Q2	9.0k
FY20-Q3	9.1k
FY20-Q4	0.0k
FY21-Q1	0.0k
FY21-Q2	1.2k
FY21-Q3	1.1k
FY21-Q4	1.8k
FY22-Q1	2.6k
FY22-Q2	2.9k
FY22-Q3	2.1k
FY22-Q4	3.0k
FY23-Q1	2.7k
FY23-Q2	2.4k
FY23-Q3	3.2k
FY23-Q4	2.6k
FY24-Q1	2.8k
FY24-Q2	2.7k
FY24-Q3	2.7k
FY24-Q4	2.7k
FY25-Q1	2.7k
FY25-Q2	2.4k

Notarizations by staff

| Quarter	Value
FY20-Q1	2.3k
FY20-Q2	1.7k
FY20-Q3	1.8k
FY20-Q4	0.0k
FY21-Q1	0.0k
FY21-Q2	0.0k
FY21-Q3	0.1k
FY21-Q4	0.6k
FY22-Q1	1.1k
FY22-Q2	0.9k
FY22-Q3	0.5k
FY22-Q4	0.9k
FY23-Q1	1.2k
FY23-Q2	0.9k
FY23-Q3	1.1k
FY23-Q4	1.1k
FY24-Q1	1.2k
FY24-Q2	0.9k
FY24-Q3	1.2k
FY24-Q4	1.1k
FY25-Q1	1.4k
FY25-Q2	1.0k

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How many library classes and events do customers attend?

INCLUDES LIBRARY AND LIBRARY SPONSORED EVENTS

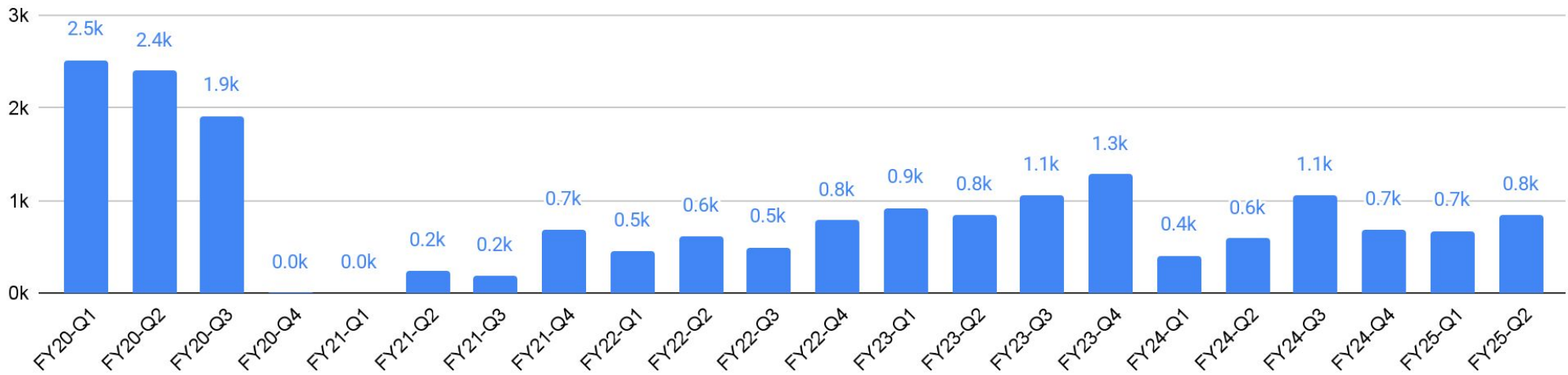## Classes and Events Offered System-wide
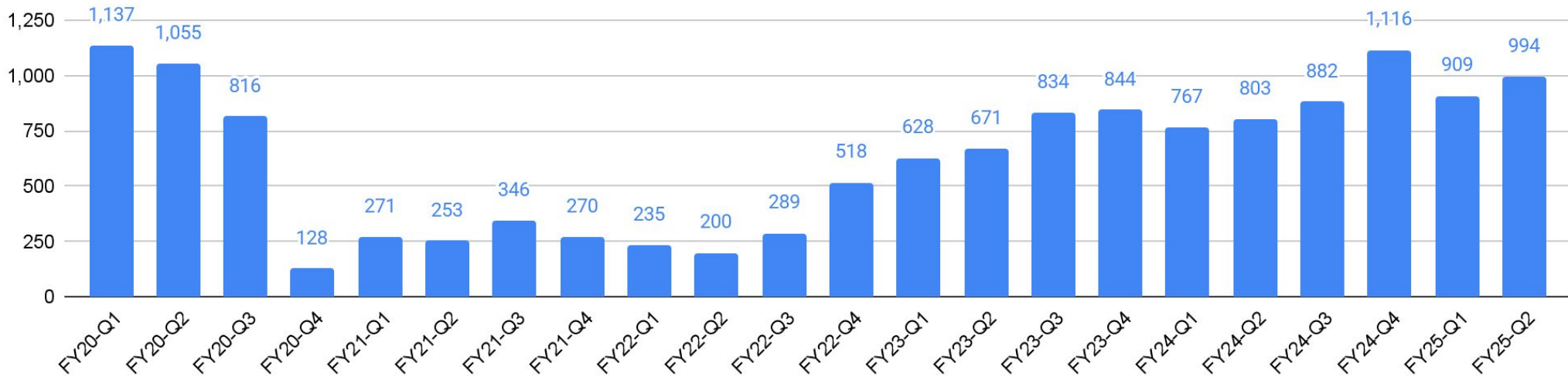
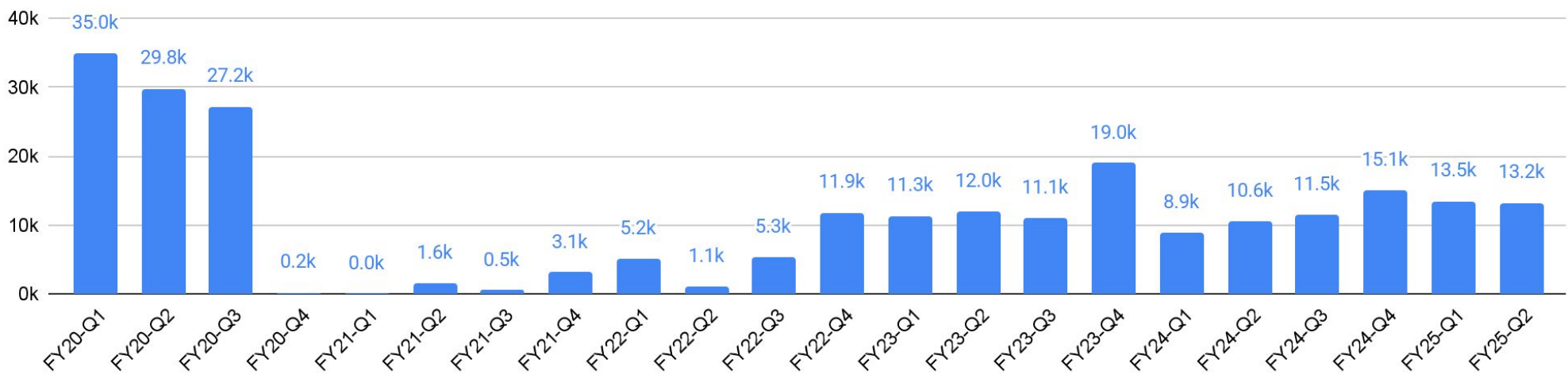## Number of customers who attended classes and events

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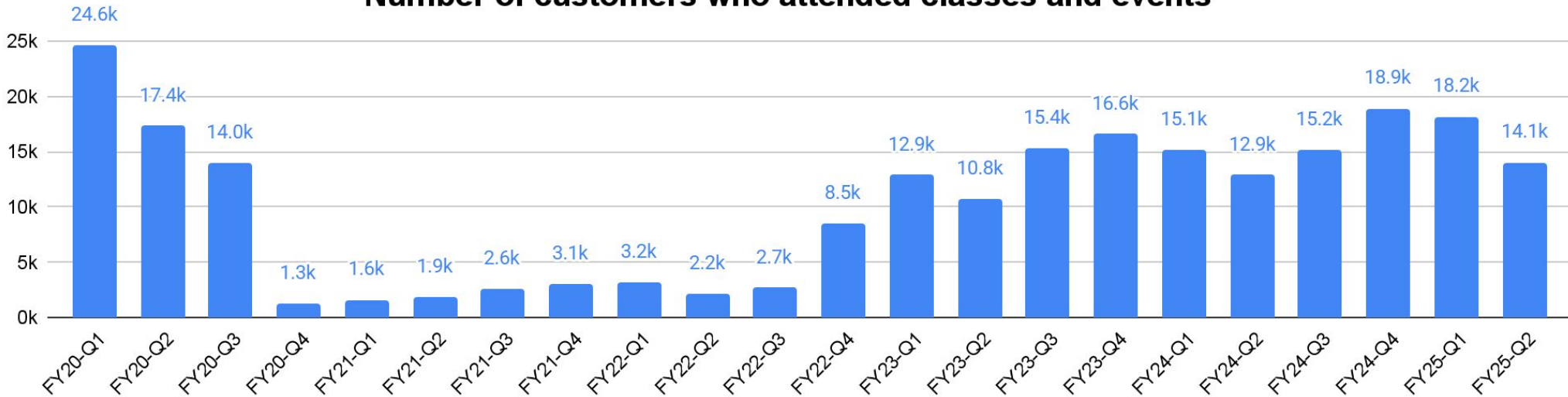
How much is the community using library meeting rooms?

INCLUDES MEETING ATTENDANCE AS REPORTED BY GROUPS USING MEETING ROOMS


Number of times a meeting room was used

Quarter	Value
FY20-Q1	2.5k
FY20-Q2	2.4k
FY20-Q3	1.9k
FY20-Q4	0.0k
FY21-Q1	0.0k
FY21-Q2	0.2k
FY21-Q3	0.2k
FY21-Q4	0.7k
FY22-Q1	0.5k
FY22-Q2	0.6k
FY22-Q3	0.5k
FY22-Q4	0.8k
FY23-Q1	0.9k
FY23-Q2	0.8k
FY23-Q3	1.1k
FY23-Q4	1.3k
FY24-Q1	0.4k
FY24-Q2	0.6k
FY24-Q3	1.1k
FY24-Q4	0.7k
FY25-Q1	0.7k
FY25-Q2	0.8k

Meeting room attendance

| Quarter	Value
FY20-Q1	35.0k
FY20-Q2	29.8k
FY20-Q3	27.2k
FY20-Q4	0.2k
FY21-Q1	0.0k
FY21-Q2	1.6k
FY21-Q3	0.5k
FY21-Q4	3.1k
FY22-Q1	5.2k
FY22-Q2	1.1k
FY22-Q3	5.3k
FY22-Q4	11.9k
FY23-Q1	11.3k
FY23-Q2	12.0k
FY23-Q3	11.1k
FY23-Q4	19.0k
FY24-Q1	8.9k
FY24-Q2	10.6k
FY24-Q3	11.5k
FY24-Q4	15.1k
FY25-Q1	13.5k
FY25-Q2	13.2k

How many community events is the library involved in?

INCLUDES COMMUNITY EVENTS IN THE LIBRARY'S SERVICE AREA
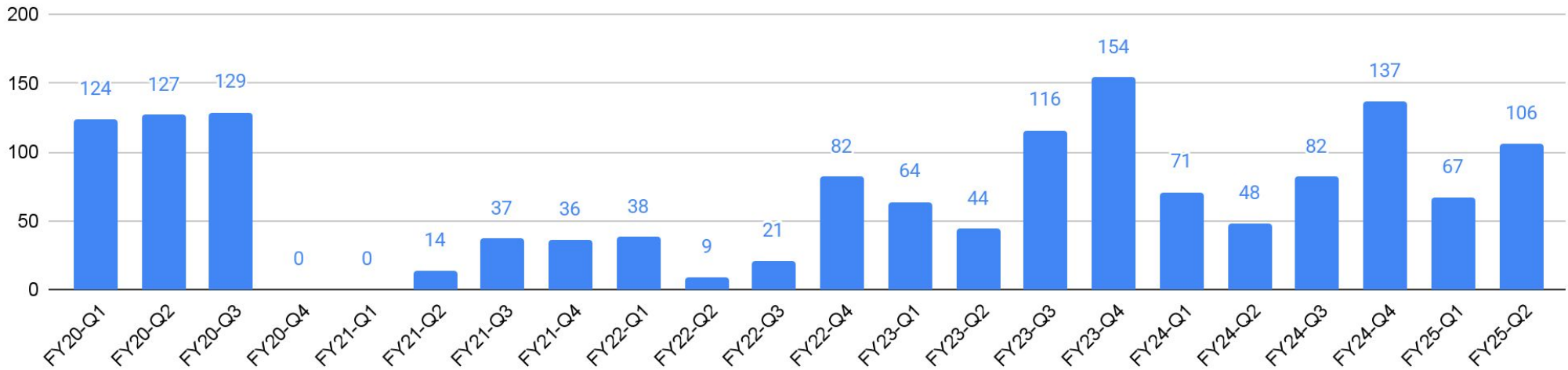
Community Events
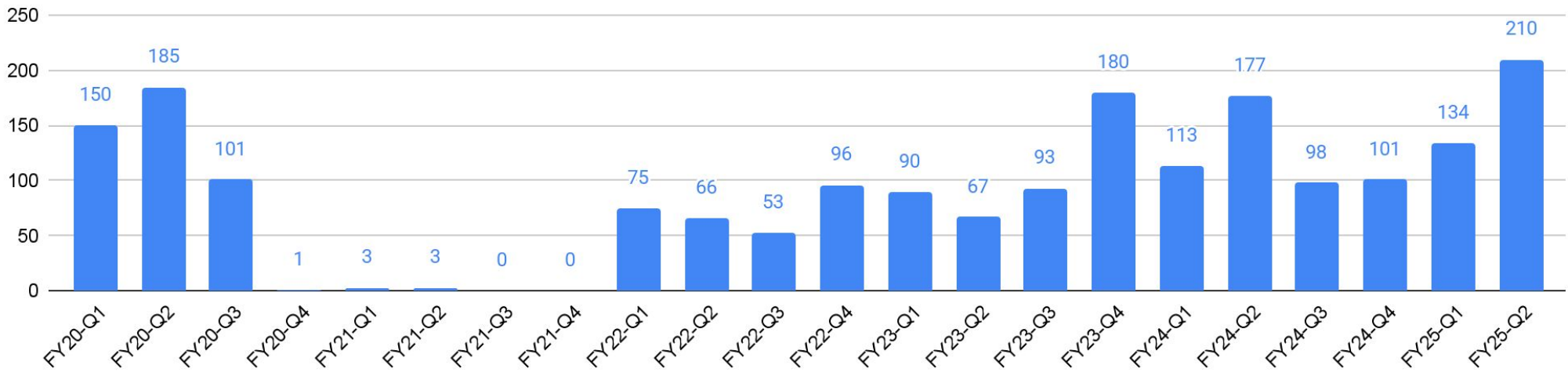
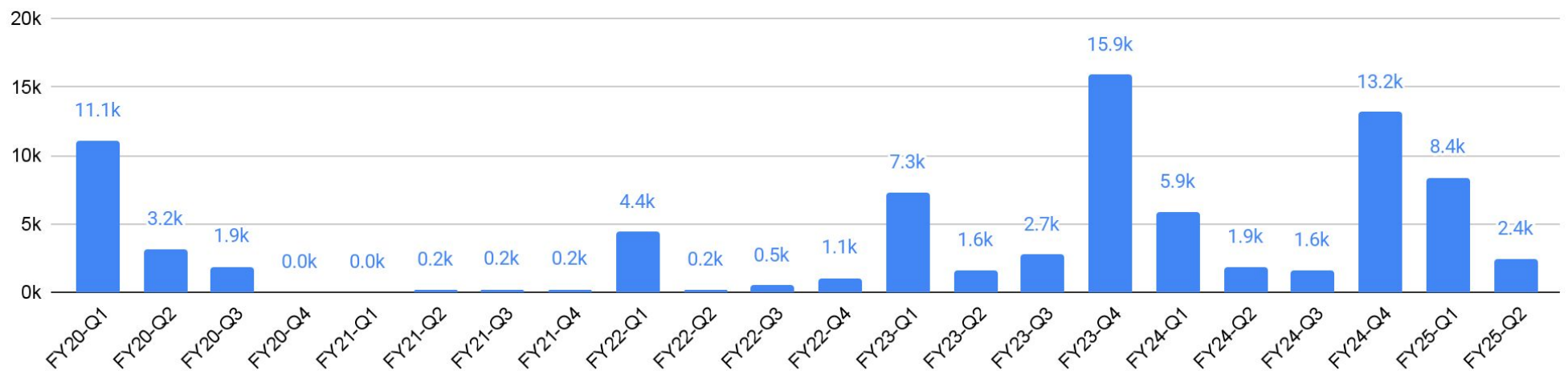**Community Event Attendance**
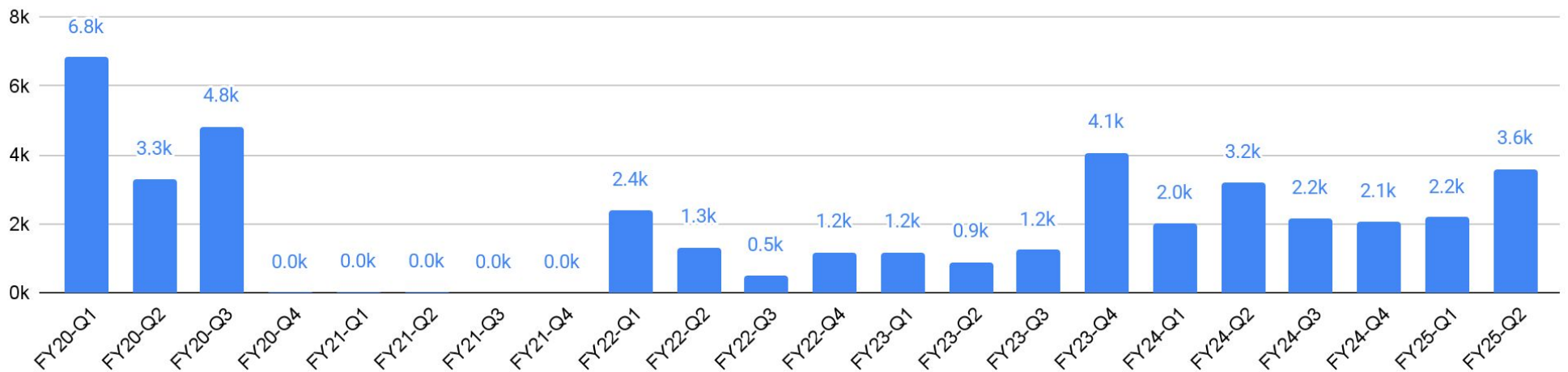
How is the library supporting education through presentations to area schools?

INCLUDES LIBRARY VISITS TO LOCAL SCHOOLS AND SCHOOL VISITS TO LIBRARY BRANCHES
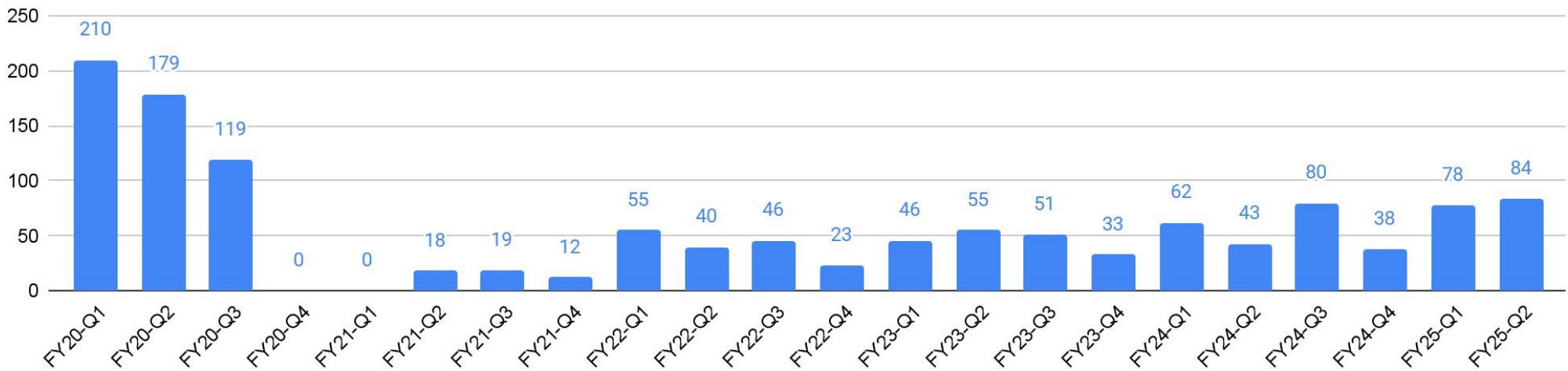
Number of presentations

Number of students who attended presentations

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How is the library supporting education by providing classroom materials?

INCLUDES CLASSROOM COLLECTION REQUESTS AND MATERIALS PROVIDED TO LOCAL SCHOOLS

Classroom Collection Requests

FY20-Q1	FY20-Q2	FY20-Q3	FY20-Q4	FY21-Q1	FY21-Q2	FY21-Q3	FY21-Q4	FY22-Q1	FY22-Q2	FY22-Q3	FY22-Q4	FY23-Q1	FY23-Q2	FY23-Q3	FY23-Q4	FY24-Q1	FY24-Q2	FY24-Q3	FY24-Q4	FY25-Q1	FY25-Q2
210	179	119	0	0	18	19	12	55	40	46	23	46	55	51	33	62	43	80	38	78	84

Number of Classroom Collection Items Checked Out

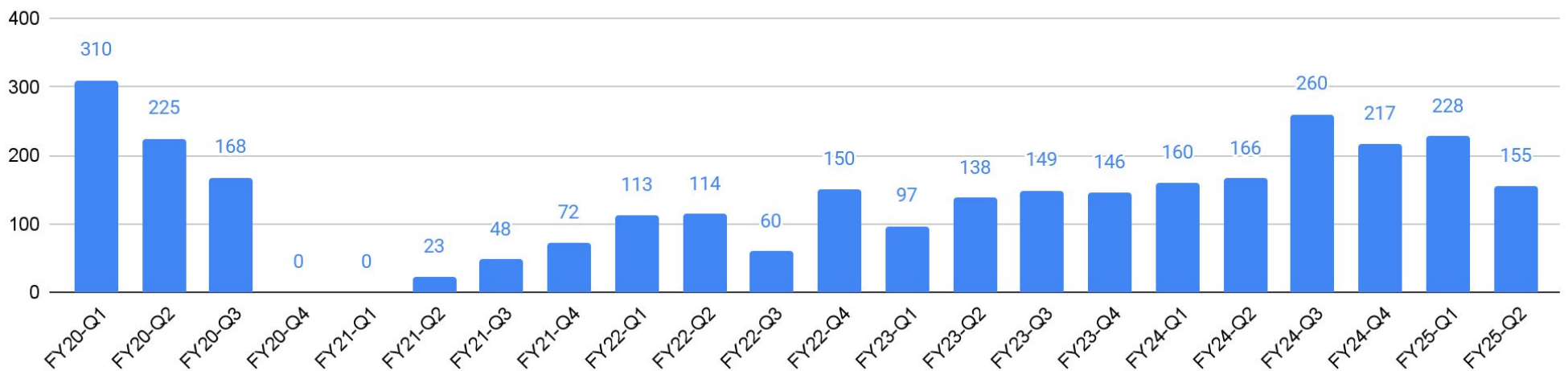| FY20-Q1	FY20-Q2	FY20-Q3	FY20-Q4	FY21-Q1	FY21-Q2	FY21-Q3	FY21-Q4	FY22-Q1	FY22-Q2	FY22-Q3	FY22-Q4	FY23-Q1	FY23-Q2	FY23-Q3	FY23-Q4	FY24-Q1	FY24-Q2	FY24-Q3	FY24-Q4	FY25-Q1	FY25-Q2
3.7k	2.4k	1.5k	0.0k	0.0k	0.2k	0.2k	0.2k	0.8k	0.5k	0.6k	0.3k	0.6k	0.8k	0.8k	0.4k	1.0k	0.7k	1.4k	0.6k	1.2k	1.2k

How many times are staff educating customers on technology?

INCLUDES TECHNOLOGY TRAINING FOR THE PUBLIC AND NUMBER OF TRAINEES

Number of trainings

Quarter	Value
FY20-Q1	262
FY20-Q2	206
FY20-Q3	133
FY20-Q4	0
FY21-Q1	0
FY21-Q2	18
FY21-Q3	39
FY21-Q4	63
FY22-Q1	96
FY22-Q2	92
FY22-Q3	51
FY22-Q4	126
FY23-Q1	86
FY23-Q2	115
FY23-Q3	131
FY23-Q4	116
FY24-Q1	131
FY24-Q2	142
FY24-Q3	189
FY24-Q4	144
FY25-Q1	149
FY25-Q2	110
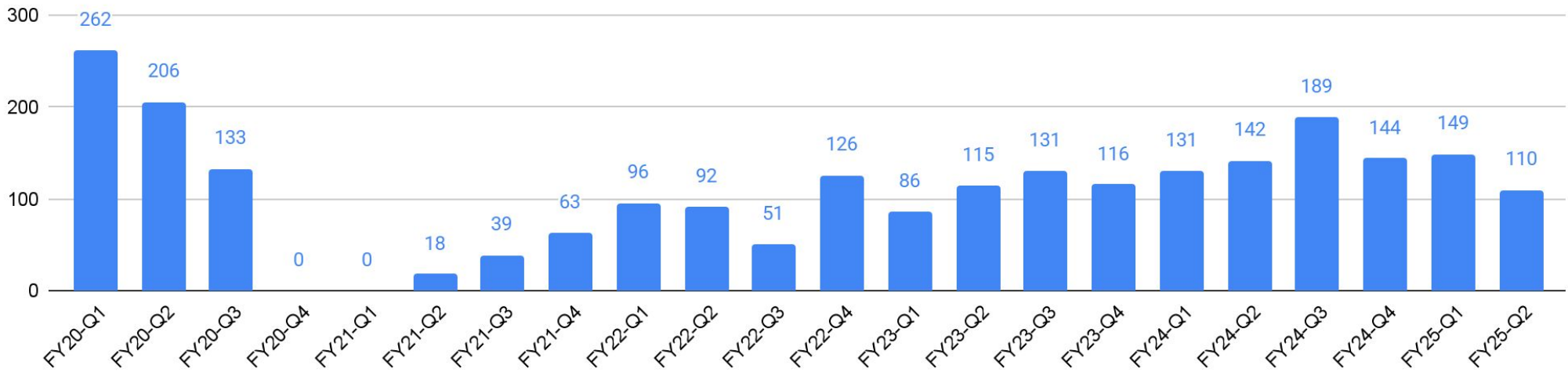
Number of customers who attended trainings

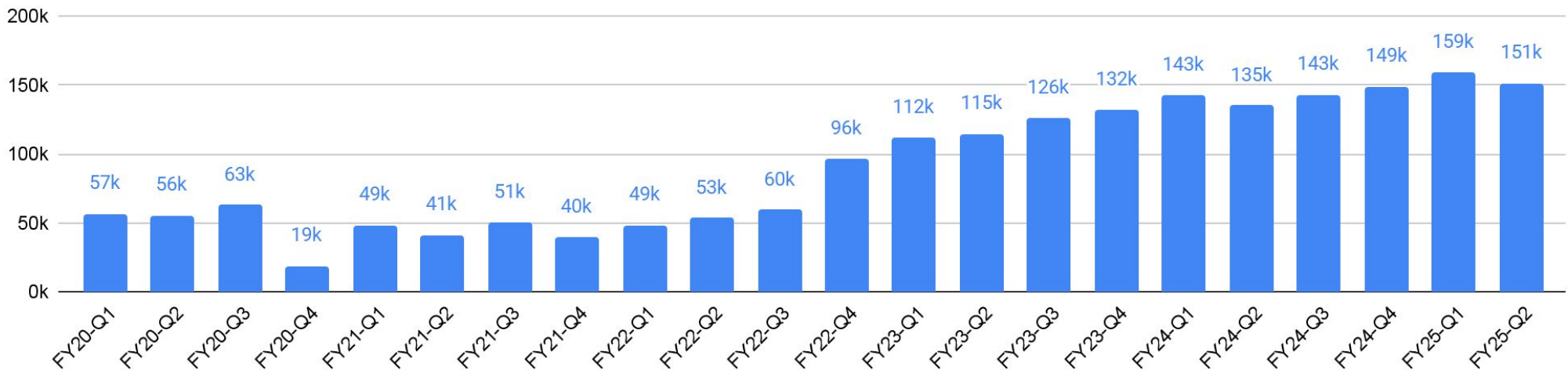| Quarter	Value
FY20-Q1	310
FY20-Q2	225
FY20-Q3	168
FY20-Q4	0
FY21-Q1	0
FY21-Q2	23
FY21-Q3	48
FY21-Q4	72
FY22-Q1	113
FY22-Q2	114
FY22-Q3	60
FY22-Q4	150
FY23-Q1	97
FY23-Q2	138
FY23-Q3	149
FY23-Q4	146
FY24-Q1	160
FY24-Q2	166
FY24-Q3	260
FY24-Q4	217
FY25-Q1	228
FY25-Q2	155

How does the library provide access to library information online?

INCLUDES WEBSITE AND CRRL MOBILE APP SESSIONS

Through the Librarypoint website

Bar chart values:
- FY20-Q1: 669k
- FY20-Q2: 455k
- FY20-Q3: 459k
- FY20-Q4: 267k
- FY21-Q1: 350k
- FY21-Q2: 356k
- FY21-Q3: 332k
- FY21-Q4: 329k
- FY22-Q1: 392k
- FY22-Q2: 379k
- FY22-Q3: 402k
- FY22-Q4: 378k
- FY23-Q1: 421k
- FY23-Q2: 394k
- FY23-Q3: 439k
- FY23-Q4: 422k
- FY24-Q1: 602k
- FY24-Q2: 417k
- FY24-Q3: 457k
- FY24-Q4: 513k
- FY25-Q1: 545k
- FY25-Q2: 412k
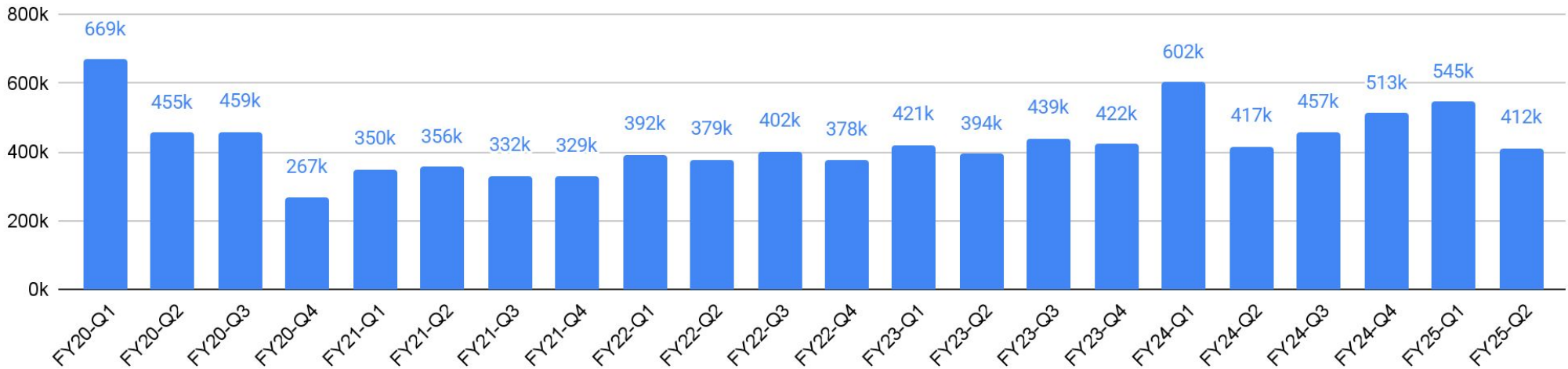
Through the CRRL mobile app

Bar chart values:
- FY20-Q1: 57k
- FY20-Q2: 56k
- FY20-Q3: 63k
- FY20-Q4: 19k
- FY21-Q1: 49k
- FY21-Q2: 41k
- FY21-Q3: 51k
- FY21-Q4: 40k
- FY22-Q1: 49k
- FY22-Q2: 53k
- FY22-Q3: 60k
- FY22-Q4: 96k
- FY23-Q1: 112k
- FY23-Q2: 115k
- FY23-Q3: 126k
- FY23-Q4: 132k
- FY24-Q1: 143k
- FY24-Q2: 135k
- FY24-Q3: 143k
- FY24-Q4: 149k
- FY25-Q1: 159k
- FY25-Q2: 151k
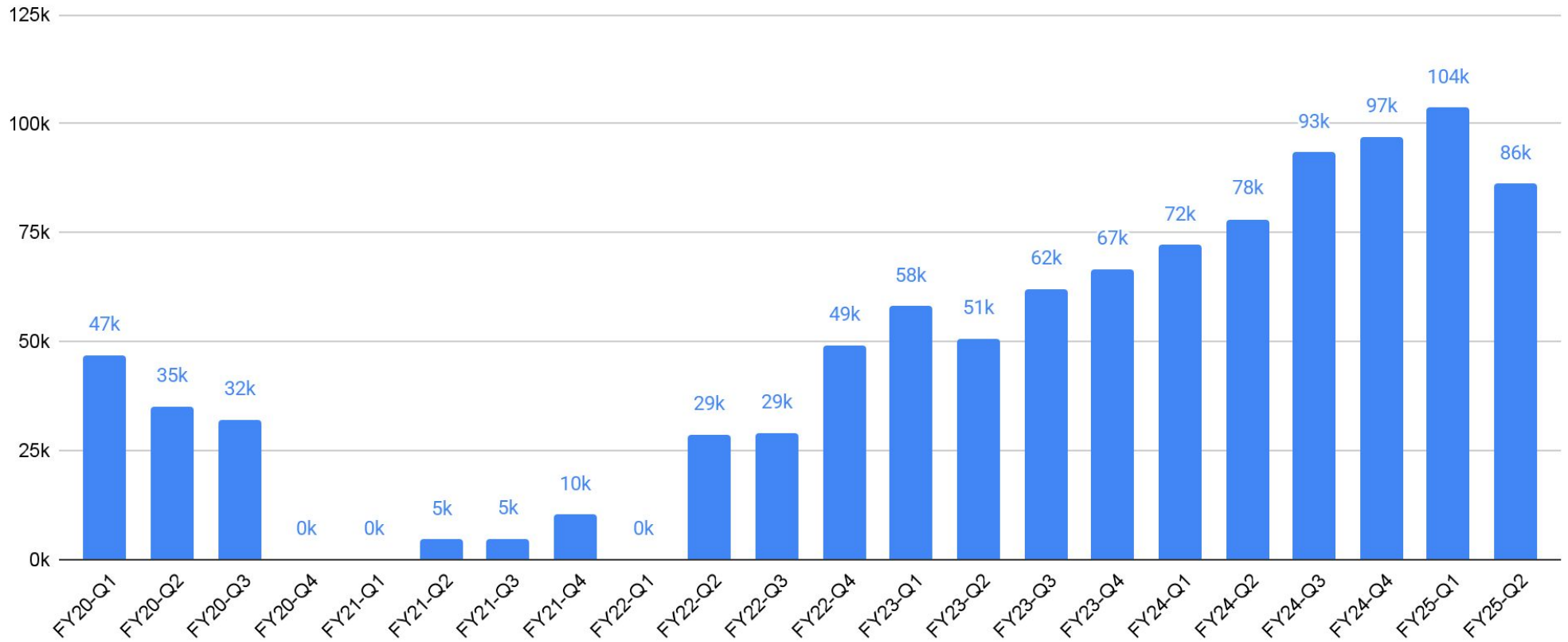
How many times do customers use public computers at the library?

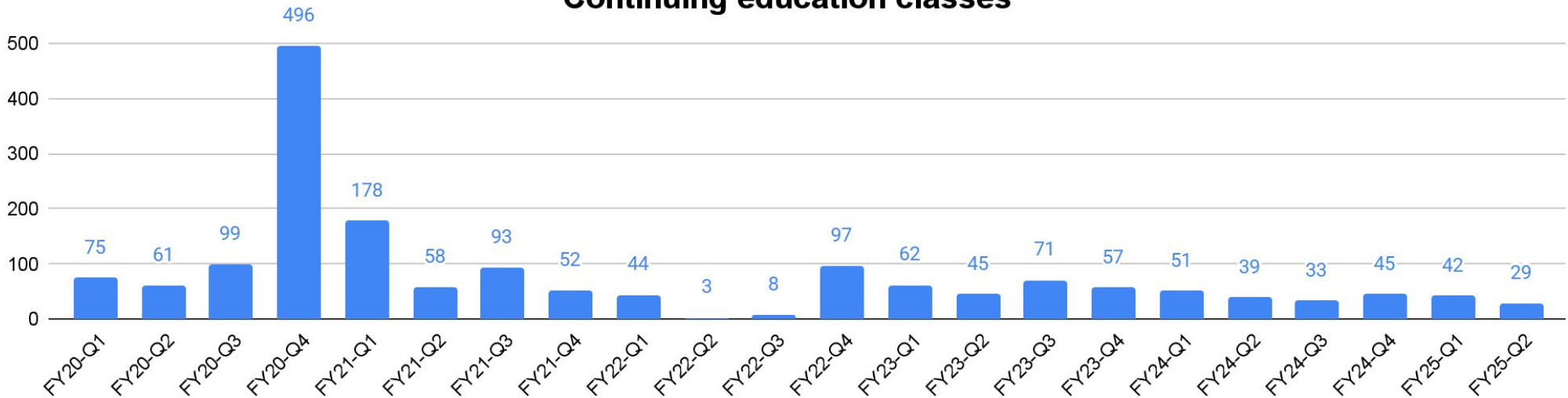INCLUDES SESSIONS ON CRRL PUBLIC COMPUTERS IN THE LIBRARY BRANCHES

Public computer uses

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How does library staff stay up to date on library trends and technology?

INCLUDES BOTH INTERNAL AND EXTERNAL CONTINUING EDUCATION

Continuing education classes

Quarter	Value
FY20-Q1	75
FY20-Q2	61
FY20-Q3	99
FY20-Q4	496
FY21-Q1	178
FY21-Q2	58
FY21-Q3	93
FY21-Q4	52
FY22-Q1	44
FY22-Q2	3
FY22-Q3	8
FY22-Q4	97
FY23-Q1	62
FY23-Q2	45
FY23-Q3	71
FY23-Q4	57
FY24-Q1	51
FY24-Q2	39
FY24-Q3	33
FY24-Q4	45
FY25-Q1	42
FY25-Q2	29

Continuing education attendance

Quarter	Value
FY20-Q1	598
FY20-Q2	321
FY20-Q3	639
FY20-Q4	792
FY21-Q1	927
FY21-Q2	726
FY21-Q3	705
FY21-Q4	83
FY22-Q1	104
FY22-Q2	266
FY22-Q3	272
FY22-Q4	305
FY23-Q1	441
FY23-Q2	466
FY23-Q3	145
FY23-Q4	119
FY24-Q1	41
FY24-Q2	263
FY24-Q3	104
FY24-Q4	214
FY25-Q1	140
FY25-Q2	262